



Health & Safety

Travel in today's world requires us all to do our part. It is the only way to stay safe and healthy.

We promise to go the extra mile for you, assist you in any way possible to make your stay with us, not just "nice," but exceptional, to give you assistance when you ask and recognize when you need space and privacy. We promise to greet you not with handshakes or hugs, but with smiling eyes and escort you to your guest room, however, we will not enter the room.

We promise to follow the government guidelines to protect each of you. When you stay with us, we're asking you to:

- Maintain 6 feet between you and other parties
- Wear a face mask at all times inside the indoor public areas. If you don't have a mask or forgot yours, we have them available when you arrive.
- Wash your hands on a regular basis
- Stay home if you're sick or have been exposed to someone who has COVID-19

Here's what our staff has committed to:

- Read and sign a document about the seriousness and necessary health and cleanliness protocol related to COVID-19.
- Having their temperature taken before beginning a shift. If anyone has a temperature, they are sent home.
- Giving extra care and attention to sanitizing inside the kitchen.
- Wearing masks at all times.

Here's what we're doing differently in our guest rooms:

- We've always been sticklers for cleanliness. Now, we're taking a step further, cleaning and sanitizing all high-touch areas on a scheduled basis.
- All room keys will be sanitized and inside your room upon arrival (unless arriving after check-in when it will be found in a sealed envelope outside the main entrance).
- Out of our concern for you and our housekeeping staff, we promise to not enter your guest room during your stay.
- Each day at breakfast, we'll ask you to fill out a form to tell us what towels or amenities are needed. They will be sealed in a plastic bag and placed in a basket outside your door. Only in an emergency, will we enter a guest room.
- All Guest Book information will be available on our website.
- After your stay, all linens will be bagged and sealed before leaving the guest room. Then, the room will be completely sanitized and once completed, no employees will be allowed to enter.

Here's what we're doing differently for food service:

- To enhance our breakfast service, we're asking guests to order the night before and let us know they're preferred time to pick it up at the bar or delivered to your guest room door. Breakfast will be served hot (or cold) in to-go containers to allow you to take it outside or into your guest room or to a table in the common areas.
- All tables are set at minimum 6 feet apart.
- All utensils are disposable and there are designated bins for you to use.
- Self-serve coffee and tea will be suspended and available at the bar from our staff in to-go containers, as well as juice and our well water.
- Dinner is being served on compostable plates made of palm leaves. (Guests love them as they aren't flimsy and don't leak.) Again, everything is disposable and recyclable where possible.
- Menus are on single use paper.
- Salt and pepper are available in individual packets.
- All straws will be individually wrapped