



## **FREQUENTLY ASKED QUESTIONS**

### **THE BASICS**

#### **WHAT TIME IS CHECK-IN AND CHECKOUT?**

Check-in is between 3:00 and 8:00 pm. Let us know if you'll be arriving later by calling the inn at (802) 263--9217. Check out is 11:00 am.

#### **WHERE ARE YOU LOCATED?**

We're located at 1342 VT Route 106, Perkinsville, Vermont.

#### **ARE YOU ADA-COMPLIANT?**

Our unique boutique inn is located inside an old home built in 1792. Because we're an historic building, each of our unique 12 guest rooms may not be accessible to all, or may present challenges. Before booking a reservation, please know there are several steps to entire the inn and restaurant. There is no elevator and except for two guest rooms - Windsor and Lincoln, the rest require climbing at least one flight of stairs and do not meet ADA accessibility due to the historic nature of the property.

### **BOOKINGS**

#### **WHAT IS YOUR CANCELLATION POLICY?**

Due to our hotel's size, cancellations affect us significantly. For any cancellation or change of dates, we must receive 14 days notice prior to your confirmed arrival for a refund of your deposit, less a \$50 fee per room. If any cancellation is made within 14 days, regardless of the reason, your deposit will be non-refundable. You are always welcome to send a friend or family member in your place. If any change of dates (including shortening a reservation) is requested within 14 days, regardless of the reason, a one-time change is permitted, subject to availability and minimum stay restrictions. There is a \$75 fee for this change and your deposit becomes non-refundable. After check-in, a shortened stay will remain charged in full per the original reservation.

#### **Why is the rooms page showing me no available rooms for my selected date(s)?**

Two-night reservations are required on most weekends. This may cause our availability calendar to show "No Availability." During the week (Sunday through Thursday nights), some rooms are available. If you aren't seeing what you need, call us between 10 am - 6 pm 802-263-9217.

#### **HOW DO I BOOK A ROOM?**

Book directly through our website or by phone 802-263-9217.

## **ABOUT YOUR STAY**

### **WHEN AND WHERE IS BREAKFAST?**

Breakfast is served each morning from 8 am to 9:30 am weekdays and 8 am to 10 am weekends and is included in your room rate. Coffee is available at around 7 am in the tavern. Your breakfast server appreciates gratuities, typically, \$5 to \$10 per day. If you let us know the night before that you'd like to head out earlier, we can prepare a breakfast sandwich paired with fruit and energy bar and have it ready starting at 7 am.

### **WHAT TIME AND DAYS IS THE RESTAURANT OPEN?**

The restaurant is open Wednesday through Sunday at 5:30 pm. The restaurant is open nightly from the last week in September until the middle of October and also Christmas Week. In Spring, Summer, and Fall, dining is also available on the deck. The a la carte menu is available throughout the restaurant. Reservations are strongly recommended on weekends.

### **DO YOU OFFER ROOM SERVICE?**

Due to COVID-19, many of the rooms are set up for room service. Give us a call if that is something you would like to enjoy during your stay.

### **WHEN AND WHERE ARE AFTERNOON REFRESHMENTS SERVED?**

Every day we serve a seasonal beverage in our tavern area from 3 to 5 pm. If you wish, you may also purchase drinks from our bar after 4 pm. We offer an extensive list of beer, wine, and spirits as well as several house mixed drinks.

### **WHAT IF I BROUGHT MY OWN BEVERAGES?**

Vermont Law requires that all liquor consumed in public areas (any areas other than your guest room) must be purchased on premise. You are welcome to enjoy your own beer, wine, or spirits in your room.

### **WHERE CAN I GET ICE?**

If you would like an ice bucket, please let us know and we will be happy to supply you with one as well as a glass.

### **WHERE CAN I STORE SOMETHING TO KEEP IT COLD?**

We have a fridge at the bottom of our stairs heading toward the wine cellar and one in the parlor. There is also a fridge in Upper Falls and Martins Mill guest rooms.

### **DO YOU OFFER WIFI AND WHAT IS THE PASSWORD?**

We do offer free WiFi and you will receive the password and log in at check-in

## **WHERE CAN I FIND YOU ON SOCIAL MEDIA?**

So happy you asked! Instagram and Facebook (ADD links)

## **PETS & CHILDREN**

### **ARE YOU PET FRIENDLY?**

While we welcome Service Animals, unfortunately, pets, including emotional support animals, are not permitted at our hotel. We are happy to recommend nearby kennels for use during your stay.

### **DO YOU ALLOW CHILDREN?**

We allow children 14-years and older in our guest rooms, although, only four guest rooms allow a third guest in the room on a roll-away bed (Kidder Hill, Upper Falls and Martins Mill). Additional guests (no matter what the age) are subject to a \$50 per night rate increase.

If attending an event, such as a wedding, where the entire inn is booked for your party, we do allow children of any age as guests. However, three guests are only allowed in Kidder Hill, Upper Falls and Martins Mill.

## **SMOKING, CELLPHONES, & MORE QUESTIONS**

### **WHERE CAN I SMOKE?**

In accordance with Vermont Law, smoking is prohibited in any public or guest room. You may smoke outside the front door, by the fire pit, or by the side door. Butts can be placed in the maple bucket on the front porch. Please do not leave cigarette butts on the ground or in your room. If you need assistance, please ask.

### **WHAT ABOUT CELLPHONES?**

For everyone's sanity, please remember to put your phone on 'silent' mode. We also ask that you refrain from talking on your cell phone in the public areas of the inn.

### **WHEN IS HOUSEKEEPING SERVICES AVAILABLE?**

(During COVID-19, your room will be completely sanitized before your arrival. Housekeeping will not be available during your stay, however, we will be happy to bring you fresh towels and leave them outside your room.)

Housekeeping is available until approximately 12:30 pm each day. After that time, we will be happy to provide you with fresh towels or other supplies upon request. We make every attempt to check each room every day to assure that light bulbs, remotes, etc. are all in working order. If you should find that something is not working in your room, please bring it to the attention of one of the staff and we will see that it is repaired in short order.

### **WHAT ABOUT GRATUITIES?**

For your convenience, an 18% gratuity will be added to drinks and food charged to your room. If you wish to show appreciation to your housekeeping staff, gratuities are at your discretion and can be left in the envelope provided in the room. Typically, \$5 to \$10 per day is standard.

### **WHAT DO I DO WITH MY RECYCLEABLES?**

There is a blue bin next to the wastebasket in every room. Please place your recyclables in the bin and the housekeeper will retrieve them during cleaning.

### **IS THE INN FRONT DOOR ALWAYS OPEN?**

Please take your room keys with you as the one with the "X" on the back will open the front door and the other will open your room. The inn's front door is locked when the restaurant closes. On days when the restaurant isn't open and the innkeepers are down at the barn, the front door will also be locked. If you are running late, we ask that after 11 pm and before 8:30 am, TVs and voices are low - we call them "Library Voices" - and you walk softly because we are essentially an 'old home' with 'old walls' and sound will carry.

### **CAN WE PURCHASE YOUR COFFEE MUGS AND JAMS?**

The mugs are available in the office for \$25 each. Handmade by KB Ceramics. We also sell our bread plates, made by Cindy Ehlenfeldt, \$48 for a set of four. From Woods Cider Mill, we also sell Maple Syrup (\$12), Boiled Cider (\$9) Cider Jelly (\$8) and our Hidden Kitchen bib aprons (\$35). Unfortunately, our breakfast jams are not for sale.

### **HOW TO REACH US...**

Dial "1-2-3" on your room phone to reach an innkeeper or email us at [stay@weathersfieldinn.com](mailto:stay@weathersfieldinn.com)  
(802) 263-9217